

You Break It, We Replace It. **FREE.\***



## 10-Year Limited Warranty

In the unlikely event your Wine Enthusiast Fusion Glass breaks, **we'll replace it FREE**, even up to 10 years after purchase!

Enjoy unprecedented glassware protection guaranteed by America's #1 source for wine essentials—Wine Enthusiast.

\*Conditions apply. See details below.

**How do I replace my broken Fusion Glass?**  
**Simply call our Fusion Hotline at 800.648.6058.**

A friendly Customer Care Representative will assist you with your claim.

### **\*LIMITED WARRANTY**

Wine Enthusiast Company is providing a limited glassware warranty policy ("Policy") to the original purchaser ("Purchaser") of glassware for a period of 10 years from the date of delivery (calculated at five days after the date of shipment) of the glassware to the Purchaser. This Policy covers Fusion, Fusion Classic and Fusion Infinity Stemware glassware product lines manufactured for Wine Enthusiast Company and sold carrying both the Fusion and Wine Enthusiast brands. This Policy solely covers damage (including breakage) to the glassware caused by a defect in the manufacturing of the glassware during normal use, which does not include, among other things, subjecting the glassware to high temperatures, pressure, or impact. This Policy does not cover damage caused by any other means, including but not limited to damage caused by intentional breakage. In the event that the original glass design (shape, size, color) is discontinued, Wine Enthusiast will replace the glass with a glass of equivalent or greater value.

In order to claim a defect in glassware, the Purchaser is required to call 800.648.6058 to make a claim. Purchasers making a claim, including but not limited to those making multiple claims, may be required to mail evidence of the breakage to Wine Enthusiast Company for testing. All such mailing must be made in accordance with all applicable United States Postal Service laws, regulations, and policies or other applicable courier policies. In the event that Wine Enthusiast determines that the warranty applies, a replacement glassware piece will be sent to Purchaser. In the event Purchaser wants to replace a Personalized Fusion glass, Wine Enthusiast will replace the glass with a non-personalized glass of equivalent or greater value. (If the Purchaser wishes to have the glass personalized, Purchaser will be responsible for personalization. The cost of personalization is \$5.00 per glass.) Purchaser is responsible for the shipping and handling charges incurred in mailing replacement glassware to the Purchaser. The cost of shipping and handling is \$9.95 per glass. Wine Enthusiast will mail to the Purchaser replacement glassware within two weeks of receipt of a complete and approved claim.

This Policy applies to Fusion glassware purchased on or after July 1, 2008. The obligation of Wine Enthusiast under this Policy is limited and subject to change without notice. Wine Enthusiast Company does not provide any other warranty, express or implied, with respect to the glassware. Upon Purchaser's return of the broken glass's base, proof of purchase, Wine Enthusiast will send a replacement glass. Wine Enthusiast reserves the right to cancel the Policy at any time without notice to Purchasers.

Wine Enthusiast Company  
Attention: Fusion Return  
333 North Bedford Road  
Mount Kisco, NY 10549